

SW 01303A-09-0343

OPEN MEETING AGENDA ITEM

W-01303A-09-0343 ARIZONA CORPORATION COMMIS



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UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2014 - 116631

Date: 6/12/2014

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Richard      Last: Frechette

ORIGINAL

Account Name: Richard A. Frechette

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR

State: AZ      Zip: 85375

is:

Utility Company: EPCOR Water \*AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No.  
:W-01303A-10-0448 ;WS-01303A-09-0343 ;W-01303A-09-0343

From: Util-PublicComment  
Sent: Friday, May 30, 2014 9:29 AM  
To: Util-PublicComment  
Cc:  
Subject: Public Comment

Arizona Corporation Commission  
**DOCKETED**

JUL 17 2014

Name: Richard A. Frechette  
Date: May 30, 2014  
Address  
Phone  
City/State/Zip: Sun City West, Arizona 85375  
Cell: n/a  
Docket: W-01303A-10-0448; WS-01303A-09-0343; W-01303A-09-0343  
Docket No:  
Utility: Epcor Water Co.  
Position: Other  
Email: [REDACTED]

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2014 JUL 17 P 2:55

RECEIVED

Comments: My wife and I are both retired and residing in a small gated community of 1600 homes primarily for seniors called Corte Bella. I will be 79 yrs. Of age in August, my wife is younger and we live on a fixed income. We were one of the first families to purchase a home in Corte Bella and moved in on October 2003. At that time our water bill including waste water was averaging about \$45.00 a month. At this time (2014) our total water and waste water bill is averaging \$185.00 a month, the biggest portion being waste water which is averaging approximately \$106.00 a month. I believe our community has the highest/most expensive waste water in the United States. Since there are only two of us living in our home which is a tract home approximately 2100 sq.

1102

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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feet, and the fact that we do not have any swimming pool, spa, Jacuzzi or any water features, no soaking tub and do not wash our own vehicle we believe our water/waste water rates are outrageous. It is costing us more for this service then we pay for monthly gasoline, oil, etc., etc..We have rationed our water about as much as possible without taking our laundry to a launderette for service. Almost 11% of my social security check goes to pay our EPCOR water bill, that is unacceptable. We have considered selling our lovely home in this otherwise great retirement community but we are not certain if this huge monthly water/waste water expense would jeopardize the sale. Our golden years are not so golden when we feel like we are being held for ransom every month, it is terrible. Your attention to this very important matter is greatly appreciated. Sincerely, Richard A. Frechette  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

docketed

\*End of Comments\*

**Date Completed:** 6/12/2014

**Opinion No.** 2014 - 116631

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